



wireaid

QUALITY POLICY STATEMENT

Wire Aid is committed to an operating philosophy based on openness in communication, integrity in serving our customers, fairness and concern for our employees and responsibility to communities within which we operate. We are committed to satisfying the applicable requirements of ISO9001:2015 and to the continual improvement of the quality management system. Additionally, we are dedicated to creating a profitable business culture that is based on the following principles:

QUALITY OBJECTIVES

Wire Aid is committed to ensuring our quality objectives are defined, measurable and met. They include:

- ◇ Implementing and maintaining ISO9001:2015 accreditation;
- ◇ Implementing a training program – all employees to be trained by 2020;
- ◇ Increase international data base – 20 by 2020;

OUR CUSTOMERS

Customer needs are paramount and represent the highest priority within our business.

We continue to proactively seek out and meet our customer needs while addressing all requests expeditiously without creating false expectations.

We strive to consistently meet or exceed our customers' expectations. We adhere to all applicable standards and customer specific requirements and endeavor to provide processes that ensure we achieve this in order to build a robust and world class business.

OUR COMMUNITY

Wire Aid is committed to supporting the communities within which we operate. We believe in the practice of social responsibility and encourage similar behavior in our employees and suppliers. We support the conservation of the physical environment and the prevention of pollution at our facilities. We proactively comply with all applicable safety, environmental, legal and regulatory requirements to which we subscribe.

Adrian Marlow

Managing Director

16/09/2019



QMS Certification Services